

**Massachusetts Property Insurance
Underwriting Association**

Underwriting Division
2 Center Plaza
Boston, Massachusetts, 02108-1904
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April 17, 2001

To: All Massachusetts Producers

RE: Introduction of Producer Interface Functionality to Association Web sites

The Association, in its continuing efforts to provide the highest standard of service possible, is pleased to introduce Producer Interface Functionality to our Web site located at www.mpiua.com. Producer Interface Functionality is accessed through our web site and provides detailed real-time information regarding policies produced through your office. The site will provide the information currently obtained through the payment line, as well as much of the basic information which was previously only available from the Customer Service Department such as policy status, the last transaction processed and detailed policy information.

In order to gain access to Producer Interface Functionality, the information requested on the bottom of this letter must be completed and a copy of this letter returned to the Association via mail or fax 1-800-932-6717. Once the Association has received the completed information, your access will be activated and a user name and password will be forwarded to the email address you have provided.

The site has been designed to be intuitive and easy to use; however, the Customer Service Department will be available via phone if you require assistance. Please continue to check our site regularly as the Association plans to add new features and continue expanding the information available.

If you have any questions regarding this letter, please contact our Customer Service Department.

Sincerely

James H. Pappas
Vice President-Underwriting

Producer Name and Address:

Email address: _____

Name and Title (Please print): _____

Signature: _____