



# MASSACHUSETTS PROPERTY INSURANCE UNDERWRITING ASSOCIATION

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## UNDERWRITING DIVISION

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The Massachusetts Property Insurance Underwriting Association (MPIUA) has recently made updates to its Electronic Application Submission system in order to provide producers with a more enhanced application.

Highlights include:

- Retooled underwriting questionnaire to include dynamic selections
- New and updated questions with updated wording to determine future occupancy and usage
- Reduction of rejected applications for insufficient information

At this time MPIUA is also introducing its Electronic Cancellation Submission system. This system was developed to provide producers with a more efficient means of cancelling inforce policies for insured request.

The Electronic Cancellation is available through the producer portal when viewing individual policies.

Highlights of this enhancement include:

- Faster processing time
- Automatic processing of the majority of submissions
- Ability to attach supporting documentation
- Faster turnaround of return premium (7-10 days)

As a reminder, the MPIUA web application requires use of Internet Explorer version 10 or later.

Should you have any questions regarding this enhancement, please contact MPIUA's Consumer Service Department.