

MPIUA Automatic Renewal Program FAQ's

Q: What gets mailed to the insured and to the producer?

A: The renewal Invoice is mailed to both the producer and the insured. All copies of the Renewal Declarations Certificate are mailed to the producer.

Q: When do I receive my renewal invoice and renewal declarations certificate?

A: The renewal Invoice is mailed 45 days before the policy renewal date. The Renewal Declarations Certificate is mailed 7-10 days from the printing of the renewal invoice.

Q: Does IVAN's send policy information pertaining to upcoming policy term before payment is made?

A: Yes, policy data is uploaded through IVAN's 45 days prior to the renewal date.

Q: What will happen if the payment is not received by the renewal date?

A: A Notice of Cancellation for non-payment of premium will be mailed to all named interests in the policy and a cancellation premium invoice will be mailed to the insured and producer.

Q: What should be done if the insured is placed with another carrier?

A: A Lost Policy Cancellation Request / Policy Release should be submitted to cancel the policy effective the same day as their new policy. Cancellation Request forms should be faxed to (800)796-2230.

The Cancellation Request be found on our forms page: <http://www.mpiua.com/resources/all-forms/>