



# MASSACHUSETTS PROPERTY INSURANCE UNDERWRITING ASSOCIATION

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## UNDERWRITING DIVISION

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The Massachusetts Property Insurance Underwriting Association (MPIUA) has recently made updates to its inspection program providing producers with a more enhanced inspection report, along with the ability to respond to inspection results through the producer portal.

Highlights of the new inspection report and upload feature include:

- An easy to follow report breaking out interior and exterior sections of the inspection
- Greater overall detail and itemization of questions and responses
- More inspection photos
- Ability to upload photos of corrected conditions to potentially avoid re-inspection
- Upload extension requests

If cited substandard conditions have been corrected, producers can submit documentation (photos, receipts, etc.) as proof of repair to potentially avoid a re-inspection. Additionally, extension requests can be uploaded should additional time be needed in order to correct cited substandard conditions.

The upload feature is located in the Inspection Results tab of the Policy Details screen and works on all inspections ordered, 12/7/2016 and later. Acceptable file formats are PDF, JPEG & Word Doc.

Should you have any questions regarding this enhancement or if the upload feature is not available, please contact MPIUA's Consumer Service Department.